

MO - MEDICAL OFFICE

MO110 Foundational Principles for the Medical Office Team

Credits 3

Registration Requirement: RD090 and WR090, or IECC201R and IECC201W, each with a grade of "C" or better; or placement above stated course levels. This course is designed to develop work behaviors specific to office teams in the delivery of quality contributions to the workforce. Skills receiving particular emphasis will be cultural awareness, diversity, self-management, leadership, interpersonal dynamics, communication, problem-solving, and critical thinking. These skills will continue to be presented, practiced and tested throughout each medical office program. Students will also gain information about office systems from employers, experienced staff members.

MO111 Medical Terminology

Credits 4

Registration Requirement: RD090 and WR090, or IECC201R and IECC201W, each with a grade of "C" or better; or placement above stated course levels. A study of medical terminology by body systems with related word elements, disease processes, diagnostic tests and abbreviations. This course covers basic word structures, terms pertaining to the body as a whole, suffixes, and prefixes of the human body systems.

MO116 Medical Office Procedures

Credits 4

Registration Requirement: RD090 and WR090, or IECC201R and IECC201W, each with a grade of "C" or better; or placement above stated course levels. This course is designed to cover the basic procedures in a medical office. Topics include how medical office teams operate within various medical office settings; how rules of etiquette, standards from the Health Insurance Portability and Accountability Act (HIPAA) and ethics are applied to office and telephone interaction; how computers and electronic medical records impact the medical office; how to use multiple telephone lines and how to communicate appropriately and effectively in writing as well as on the telephone. Students are instructed in how to manage a medical office, organize and file a patient's medical record and perform bookkeeping procedures and clerical functions.

Additional Course Fee: \$75.00

MO117 Hospital Administrative Procedures

Credits 3

Registration Requirement: RD090 and WR090, or IECC201R and IECC201W, each with a grade of "C" or better; or placement above stated course levels. Students gain information on how acute care departments function independently and together in a hospital, the responsibility of each team member within a department as well as how teams work together. Students learn how orders are processed, who to go to for answers, how to manage complicated situations, admission/discharge procedures, and how to manage/track multiple tasks. Acute care etiquette, Health Insurance Portability and Accountability Act (HIPAA), ethics & effective communication are covered. Students learn to recognize and act on reports such as lab reports, x-rays, magnetic resonance imaging (MRIs), computed tomography (CTs), & telemetry data. The use of EHR (Electronic Health Record) is introduced.

MO136 Healthcare Documentation

Credits 3

This course covers the fundamentals of healthcare documentation. The course introduces students to the electronic health record (EHR) as a technology-based representation of healthcare data. This course provides examples of various types of charting and highlights scenarios of correct and incorrect documentation practices. The class covers the health record format, its use, and required information. Students examine the basics of healthcare information technology as required under the Health Information Technology for Economic and Clinical Health Act (HITECH), with emphasis on data security, privacy in health records, and the flow of healthcare documentation. Students navigate the EHR in a simulated lab.

MO140 Understanding Medical Insurance

Credits 3

Registration Requirement: RD090 and WR090, or IECC201R and IECC201W, each with a grade of "C" or better; or placement above stated course levels. Students are given an introduction to the dynamics of commercial, state and federal health plans. Special emphasis is given to terminology, health plan components and how these components impact the patient regarding medical services. Students investigate the components of medical insurance contracts used in a medical provider's office and how these details impact a patient's ability to receive care.

MO141 Patient Advocate for Medical Insurance

Credits 3

Registration Requirement: Recommended MO140 with a grade of "C" or better. RD090 and WR090, or IECC201R and IECC201W; each with a grade of "C" or better; or placement above stated course levels. In this class, students practice the communication skills necessary to explain to patients the parts of their healthcare coverage contract. Students explain what the patients' financial obligations are and help them to identify services allowed by their contract so they can make informed decisions. Students describe and explain the Explanation of Benefits (EOB).

MO214 Building a Professional Portfolio

Credit 1

Registration Requirement: RD090 and WR090, or IECC201R and IECC201W, each with a grade of "C" or better; or placement above stated course levels. This course is designed to provide professional development skills in the office setting: resume formats (written and electronic), portfolio possibilities, cover letters, interviewing skills, networking, job applications and follow-up procedures.

MO226 Pharmacology and Disease Processes for Medical Office

Credits 4

Registration Requirement: MO114 and MO115 or MO111. This course is an introduction to the principles of pharmacology and the pharmacologic action of common drugs administered in disease processes affecting the individual body organs and systems. Drugs are studied from a body systems and disease process approach. Students learn within each system, which categories of drugs are used in the treatment of disease. Principal disease processes are studied in relation to their etiology, pertinent diagnostic procedures, signs and symptoms, pathological changes, prognosis and preferred treatment modalities.

MO230 Medical Coding I: ICD-10-CM

Credits 3

Registration Requirement: Co-requisite: MO111.

Students are instructed on the use of ICD-10-CM (International Classification of Diseases, Clinical Modification), Volumes I and II. Students will understand the importance of proper ICD-10-CM coding and its effect upon the medical office, particularly in regard to reimbursement and regulation. ICD-10-CM is one of the coding systems recognized by the insurance industry, the physician and the medical office as the standard for billing and reimbursement.

Additional Course Fee: \$100.00**MO231 Medical Coding II: Procedural Coding**

Credits 4

Registration Requirement: MO230; or instructor consent.

This course is designed to provide instruction and training with the use of HCPCS codes. This class will give the student skills and knowledge necessary to assign HCPCS codes for surgery and ancillary services. Advanced techniques for efficient reimbursement strategies and compliance will be taught. HCPCS as well as ICD-10-CM are the two coding systems recognized by the insurance industry, physician and medical offices as the standard for billing and reimbursement.

MO232 Medical Coding III: Evaluation and Management

Credits 3

Registration Requirement: MO230 and MO231.

This course covers the evaluation and management, medicine, radiology and lab sections of CPT. Students continue to expand their knowledge of ICD-10-CM. This course is for students who want advanced knowledge and training in accurate and up-to-date reimbursement and coding for healthcare facilities.

MO234 CPC Review

Credits 2

Registration Requirement: Must have completed MO230, MO231 and enrolled in or completed MO232.

This course is to help prepare the students to take the National Certified Professional Coding exam. This examination is required to find a position working as a coder with any facility.

MO240 Medical Office Billing I

Credits 3

Registration Requirement: MO114 and MO230.

This course covers the basics in physician medical office billing procedures. This class primarily addresses the issues that influence payments. The topics covered include documentation, information flow, insurance forms and the CMS-1500 form. Special emphasis is given to understanding the various types of health insurance and comparing the billing requirements and benefits of each.

MO241 Medical Office Billing II

Credits 3

Registration Requirement: MO230 and MO240.

This course covers more advanced billing procedures, including using a computerized billing program. Emphasis is on common errors that delay claims processing, office fee schedules, compliance with laws and guidelines, applying charges and payments (understanding Explanation of Benefits), insurance and collection follow-up (denials and appeals). Other areas covered are military plans, Workers Comp and Disability.

MO250 Medical Law and Ethics

Credits 3

Registration Requirement: RD090 and WR090, or IECC201R

and IECC201W, each with a grade of "C" or better; or placement above stated course levels. This course presents the medical/legal concepts and issues pertinent to medical offices and hospitals for the medical office worker. The student is provided with a basic knowledge of law, ethics and bioethics applicable to the medical office settings. The implications for delivery of healthcare by medical office workers are discussed.

Course fees are subject to change. Additional section fees (web, hybrid, etc.) may apply.

★ Course offered online

🌐 Cultural Literacy course